Julia Samton MD
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In order to deliver quality care to you, Dr. Samton has established usual and customary policies. These guidelines are necessary to make your treatment as effective as possible.

Please read all the information and acknowledge by signing below.

Appointments

Appointments may be booked through Dr. Samton directly, or through the answering service by calling 212.286.9025. If you would like an email reminder, please provide us with a confidential email address. Reminders will be sent 24 hours before your scheduled visit.

When an appointment is made with Dr. Samton, time is specifically allocated for you. When your appointment is missed, another patient that needed to be seen may have been unable to do so because the time slot was already taken. Nevertheless, we understand that some cancellations are unavoidable. Therefore we have developed the following policy:

● If you cancel greater than 48 hours (two business days) from your scheduled time slot, you will not be charged.

● If you cancel within 48 hours (two business days,) we will attempt to fill your time slot with a client who has requested an earlier appointment time. If we are successful at filling your time slot, you will not be charged.

Cancellations may be made by calling 212.286.9025, or by speaking with Dr. Samton directly. If you should cancel via email, please call the 24 hour phone number above to insure that your message was received.

Fees

Dr. Samton does not accept insurance. All patients must be self pay, and payment is due at the time of your visit. For your convenience, you may keep a credit card

(Visa, MasterCard, or American Express) on file, and your card will automatically be charged. Checks and cash are also welcome.

If you wish to use your health insurance, you must file an out of network claim directly with your insurance company. Following your visit, you will receive a receipt with all of the necessary codes and information to redeem out of network benefits. If you have specific questions regarding reimbursement, please call your insurance company.

Please note that additional fees may be incurred for the following procedures:

Neuropsychological Testing
Forensic services
Disability applications
Medical record and paperwork
Phone consultations with family members, or phone calls lasting longer then 10 minutes

These fees will be discussed with you directly as needed.

Prescriptions

Please make every effort to obtain prescription refills at the time of your office visit. Clients receiving medications from Dr. Samton will be required to make an office visit at a minimum of once every three months. These regular visits are standard practice and essential for monitoring the safety and efficacy of pharmacological medications.

Communication and Emergencies

Dr. Samton may be reached at any time through her office number at 212.286.9025. Every effort will be made to return calls promptly and within one business day. Although you may contact us via email, phone calls are prioritized. Therefore, if you require the most expeditious response, please call the office number.

Never use email to communicate emergent or urgent medical information.

By signing below, you understand and agree to the policies set forth by Dr. Samton.

Name (printed)_____ Date_____

Signature_____